

# **SERVE Project Residential Grant Scheme - Phase 3**

## **Information Guide**

### **IMPORTANT NOTICE**

It is the responsibility of each applicant to the SERVE Project Residential Grant Scheme to ensure that they have read, and fully understood this Information Guide, the Terms & Conditions and the Application Form before submitting a signed Application Form. Failure to fully adhere to the provisions of this Information Guide, the Terms & Conditions and the Application Form will result in application refusal, grant revocation or payment request refusal, depending on the particular status and stage of the grant.

No liability or responsibility whatsoever will attach to North Tipperary County Council and/or Tipperary Energy Agency whether for breach of contract, negligence or otherwise, in respect of any claim or cause of action arising out of, or in relation to, any equipment, product, work, system or installation in respect of which grant approval was given by North Tipperary County Council under the SERVE Project Residential Grant Scheme.

This Information Guide may be revised periodically. Call 067 44671 or visit [www.servecommunity.ie](http://www.servecommunity.ie) to ensure that you have the latest version.

**Version 3.3**

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## 1. Background to the SERVE Project

The European Commission, under its Concerto Programme, is aiding the creation of several Sustainable Energy Areas throughout Europe. An area of North Tipperary has been approved funding as part of this Concerto Programme. A key part of this Sustainable Energy for the Rural Village Environment Project (SERVE) is the upgrading of 500 existing homes and buildings from an energy efficiency point of view. In order to make this a reality North Tipperary County Council, with its partner Tipperary Energy Agency, will deliver a Grant Scheme to residential and non residential building owners to upgrade their properties. The technologies covered in the SERVE Grant Scheme will focus on increasing the energy efficiency of homes and buildings, and where this has been done, providing homes and buildings with a renewable energy heating source.

The SERVE Project aims to create a sustainable energy area in North Tipperary. The SERVE project has the following key objectives.

- Create a region in North Tipperary which is a leader in the implementation of sustainable energy actions.
- Reduce the energy consumption in 500 existing homes and buildings by improving their energy performance.
- Develop an eco-village with 132 houses in Cloughjordan which showcases energy efficient design and a renewable energy district heating system.
- Increase the use of renewable energy technologies through supporting the installation of renewable energy heating systems and demonstrating the use of electricity from micro wind systems.
- Utilise technical and socio-economic expertise from European Partners to monitor performance and impacts in the region and to disseminate the results widely.

## 2. SERVE Region

The SERVE region is located in an area of North Tipperary that covers the following areas and their surrounds:

Nenagh Town	Ballymackey	Cloughjordan
Ballingarry	Riverstown	Rathcabbin
Redwood	Lorrha	Terryglass
Dromineer	Borrisokane	Ardcrony
Toomevara (within the village boundaries)		

Eligibility is determined by DED (District Electoral Division). To check eligibility, please contact North Tipperary County Council on 067 44671 or e-mail [sheila.healy@northtippcoco.ie](mailto:sheila.healy@northtippcoco.ie)

## 3. Grant Schemes

The SERVE Residential Grant Scheme comprises of two separate schemes:

1. Energy Efficiency & Renewable Energy Grant Scheme
2. Renewable Energy Grant Scheme

Homeowners can apply for either the:

- a) Energy Efficiency and Renewable Energy Grant Scheme
- or**
- b) Renewable Energy Grant Scheme.

It is strongly advised that the house has reached a high level of energy efficiency before renewable energy measures are installed. A high level of energy efficiency will result in lower heating and electricity bills and lower CO<sub>2</sub> emissions.

## 4. Energy Efficiency & Renewable Energy Grant Scheme

Under this scheme grant aid for energy efficiency and renewable energy upgrades are available for houses that were built pre 2006.

### 4.1 Building Energy Rating Assessment (BER)

The first thing a homeowner must do when applying for the SERVE Energy Efficiency Grant is to have a Building Energy Rating(BER) completed. The homeowner must have a BER completed **before** and **after** the energy upgrades. A BER Assessor from Tipperary Energy Agency's BER Assessor Panel must be used. These assessors have been trained and educated on the SERVE Project and will be in a position to advise and help with any queries. The BER is an indication of the energy performance of a building. Overall grant payment is dependent on both BERS being completed. All grant payments will be paid after the Post BER has been completed and will only be paid if the required works have been implemented to the required standard. There will be a SERVE payment of €50, (payable when grant aided works have been completed), to homeowners who have utilised a SERVE trained BER assessor. Homeowners who have had a BER carried out before the launch date of January 13<sup>th</sup> 2010 by an assessor not on Tipperary Energy Agency's BER Assessor Panel are still eligible to apply but cannot avail of the €50 grant payment.

The next step is to submit the application form with the BER Declaration and the selected measures. The homeowner **must complete 5 measures** to avail of grant-aid under the Energy Efficiency & Renewable Energy Grant Scheme – **3 Mandatory Measures** and a minimum of **2 Additional Measures**.

### 4.2 Mandatory Measures

**3 mandatory measures** - Attic Insulation, Wall Insulation and a Heating Controls Upgrade **must be** carried out to avail of the **grant of €1,000**.

Where one of the mandatory measures has already been completed to the required standard (please note this will need to be verified by the BER Assessor) you can still apply to the SERVE Energy Efficiency and Renewable Energy Grant scheme. You will need to complete the 2 other mandatory measures plus a minimum of 2 additional measures as specified in 4.3. In cases where only 2 mandatory measures need to be carried out grant-aid for same will be €700.

	Measure	Standard Required	Grant amount
<b>All measures must be carried out</b>	Attic Insulation	<ul style="list-style-type: none"> <li>• 2008 Building Regulations</li> <li>• U-value of 0.16W/m<sup>2</sup> K (equivalent to 300mm of fibreglass) or near as practicable</li> </ul>	<b>There is a €1,000 grant for these 3 measures combined</b>
	Wall Insulation - Cavity Fill - Internal - External	<ul style="list-style-type: none"> <li>• 2008 Building Regulations</li> <li>• U-value of 0.27Wm<sup>2</sup> K or as near as practicable</li> </ul> <p>An optimal whole element solution must be carried out. This means that if you have more than one wall type, each wall type must be insulated. Partial solutions are only acceptable in exceptional cases where it is not "physically or economically possible" to provide a whole-element solution.</p> <p><b>(Additional funding for external insulation is available if a lower U-Value is achieved. See 'Additional Measures' for details.)</b></p>	
	Heating Controls	<ul style="list-style-type: none"> <li>• 2 zones (space &amp; water) with seven day programmer (time &amp; temperature) control &amp; boiler interlock – Plus</li> <li>• Time &amp; temperature control of electric immersion – Plus</li> <li>• Either one more zone control or 3 Thermostatic Radiator Valves (TRVs)</li> </ul> <p><b>(Additional funding for is available for advanced heating controls. See 'Additional Measures' for details.)</b></p>	

### 4.3 Additional Measures

Both **Energy Efficiency Measures (1-9)** and **Renewable Energy Measures (10-12)** are grant-aided as outlined below. **A minimum of two measures must be completed.** Please note only 2 energy efficiency measures (1- 9 inclusive) can be grant aided.

	Measure	Standard Required	Grant Amount
1	Windows*	<ul style="list-style-type: none"> <li>75% of total window area must be upgraded to a U-Value of <math>\leq 2.0W/m^2 K</math></li> </ul>	€1,000
2	External Wall Insulation*^	<ul style="list-style-type: none"> <li>75% of total area, U-Value of <math>\leq 0.2w/m^2K</math></li> </ul> <p><b>The homeowner must achieve this lower U-Value to avail of this additional funding for External Wall Insulation. This will satisfy the mandatory requirement also</b></p>	€2,000
3	Novel Low Carbon Insulation	<ul style="list-style-type: none"> <li>U-Value of <math>\leq 0.16W/m^2 K</math> (sheep wool, hemp, cellulose)</li> </ul>	€200
4	Flat Roof/Room in Roof	<ul style="list-style-type: none"> <li>U-Value of <math>\leq 0.16W/m^2 K</math></li> </ul>	€750
5	Advanced Heating Controls	<ul style="list-style-type: none"> <li><math>\geq 5</math> zones, no TRVs</li> </ul> <p><b>This measure can be carried out as an additional measure and will satisfy the mandatory requirement also</b></p>	€500
6	High Efficiency Boiler	<ul style="list-style-type: none"> <li><math>\geq 94\%</math> Efficiency Boiler (must be implemented in conjunction with Heating Controls)</li> </ul>	€300
7	High Efficiency Cylinder	<ul style="list-style-type: none"> <li>50mm PU Factory Foam Insulated to 2008 Building Regulations (0.8W/L) Equivalent</li> </ul>	€100
8	Lighting - LEDS	<ul style="list-style-type: none"> <li>3+ watt LEDS to replace down lighters (Note: 1-2 Watt LEDS will not have sufficient output to replace halogen lighting)</li> </ul>	30% of costs up to a max of €150
9	Lighting - Controls	<ul style="list-style-type: none"> <li>Must have independent time control (PIR, push button or other, time lapse etc)</li> </ul>	30% of costs up to a max of €150
10 a	Solar Flat Plate Systems**	<ul style="list-style-type: none"> <li>Installer and product must be registered with SEI Greener Homes Scheme</li> </ul>	€100 per m <sup>2</sup>
OR			
10 b	Solar Evacuated Tubes**	<ul style="list-style-type: none"> <li>Installer and product must be registered with SEI Greener Homes Scheme</li> </ul>	€150 per m <sup>2</sup>
11	Wood Stove/Inserts	<ul style="list-style-type: none"> <li>Installer and product must be on SERVE Wood Stove/Insert Register</li> <li>Wood Burning Only or Wood Burning Variant of a Multi Fuel Stove</li> <li>EN 13240 or EN 13299 certified</li> <li>Minimum Efficiency 65%</li> </ul>	€650
12	Wood Heating Systems	<ul style="list-style-type: none"> <li>Installer and product must be registered with SEI Greener Homes Scheme</li> <li>Min 85% efficiency</li> </ul>	€4,000

\*There is a limited budget available for grant aid of additional measures *window upgrades* and *external wall insulation*.

^External insulation works to your home may be exempted from the planning requirements. However, it should be noted that external insulation of a structure may constitute exempted development under Section 4(1) (h) of the Planning and Development Act 2000 only if the works do not "materially affect the external appearance of the structure so as to render the appearance inconsistent with the character of the structure or of neighbouring structures".

The applicant must consult with the planning department of North Tipperary County Council to clarify the matter. Evidence of this consultation will be required at the Acceptance of Offer stage.

\*\*The solar systems' grants include grant aid for a new cylinder.

Please see page 5 and 6 of this guide for additional information on renewable measures.

#### **4.4 Home Energy Saving Scheme and Greener Homes Scheme**

In addition to applying for the SERVE Grant Scheme, the homeowner can also apply to Sustainable Energy Ireland's Home Energy Saving Scheme and Greener Homes Scheme. Grant aid is available for attic insulation, wall insulation, heating controls with or without a boiler and a before and after BER under the Home Energy Saving scheme. Further information on this grant scheme is available on [www.sei.ie](http://www.sei.ie) or by calling 1850 927 000.

Grant aid is also available for the Solar Flat Plate and Solar Evacuated Tube Systems under the Greener Homes Scheme. Further information on this grant scheme is available on [www.sei.ie](http://www.sei.ie) or by calling 1850 734 734.

#### **4.5 Register of Suppliers/Installers**

Homeowners must use contractors on **Sustainable Energy Irelands Register Contractor Lists** for Attic Insulation, Wall Insulation, Heating Controls, Boiler Upgrades and Solar Systems

A **SERVE Register of Suppliers/Installers** applies for windows and wood stove/inserts. Homeowners are required to use a contractor from this register. This register will be forwarded to relevant homeowners at the Letter of Offer stage.

For the **Lighting Controls Measure** electrical contractors should be RECI approved and will need to provide the homeowner with either a copy of their Tax Clearance Certificate or C2 number and expiry date. This tax compliance information will be required by North Tipperary County Council at the Request for Payment stage.

It is the responsibility of the homeowner that upgrading works are properly supervised, and to ensure that works carried out are in compliance with grant conditions and standards required under the SERVE Residential Grant Scheme.

North Tipperary County Council and its partner Tipperary Energy Agency do not, in any way, warrant or guarantee the products or services provided by any of the suppliers/installers. No liability or responsibility whatsoever will attach to North Tipperary County Council or its partners whether for breach of contract, negligence or otherwise, in respect of any claim or cause of action arising out of, or in relation to, any equipment, product, work, system or installation in respect of which grant approval was given by North Tipperary County Council under the SERVE Project Grant Scheme.

### **5. Renewable Energy Grant Scheme**

Homeowners may apply solely for grant-aid for renewable energy measures under the SERVE Renewable Energy Grant Scheme. However it is strongly advised that a house has reached a high level of energy efficiency before renewable energy measures are installed. A high level of energy efficiency will result in lower heating and electricity bills and lower CO<sub>2</sub> emissions.

#### **The following renewable energy measures are grant aided:**

**Solar Thermal Panels/Tubes** - Used to heat water for either space or hot water heating. Both flat plate and evacuated tube systems will be supported. Homeowners may also apply for grant aid under Sustainable Energy Ireland's Greener Homes Scheme. If you have already been approved for grant aid or have received grant aid for a high efficiency cylinder, the €100 will be deducted from the solar system grant.

**Wood Stoves/Inserts** - Solid (logs not pellets) wood burning stoves to replace existing open fires. The SERVE Project promotes a move from the use of energy inefficient open fires

burning coal and peat to high efficiency wood burning stoves. The funding is focused particularly on wood stoves that are either wood burning only or wood burning only variants of multi fuel stoves.

A wood burning only stove is a stove where the manufacturer identifies wood as the only suitable fuel. A wood burning variant of a multi fuel stove is a stove that is supplied suitable only for wood, but capable with modifications, to allow burning of non-wood based fuels. Many stoves supplied from the traditional wood burning regions of Scandinavia and Eastern Europe have been modified for the Irish & UK markets to burn turf and coal by adding raised grates and extra air flow. Wood burning variants of a multi fuel stove are eligible only without the modifications, hence are suitable only for wood based fuels. Full details on eligible stoves and the relevant supplier/installers are listed on the SERVE website [www.servecommunity.ie](http://www.servecommunity.ie) or by contacting North Tipperary County Council on 067 44671. Your selected contractor **must supply and install** your stove.

**Wood Heating Systems** - Pellet/Chip/Wood Gasification Boiler Systems replacing the traditional boiler. These systems replace the main boiler of a house. Pellet/Chip boilers use pellet/chip wood fuel, the cost of which is significantly lower than that of traditional fossil fuels, but the capital cost of these systems are higher. Wood log gasification boilers are boilers that burn dried whole logs and are generally suitable for houses with local timber supply (e.g. Farmhouses). Homeowners may not apply for grant aid under Sustainable Energy Ireland's Greener Homes Scheme.

**Wind/PV Demonstration Systems** - There are a limited number of supports available for the installation of small scale wind/photovoltaic systems for domestic or commercial applications. Please contact Community & Enterprise Department, North Tipperary County Council on 067 44671 for details of same.

**The grant levels for the SERVE Renewable Energy Grant Scheme are as follows:**

	Measure	Standard Required	Grant Amount
1 a or 1 b	Solar Flat Plate Systems	<ul style="list-style-type: none"> <li>• Installer and product must be registered with SEI Greener Homes Scheme</li> </ul>	€100 per m <sup>2</sup>
	Solar Evacuated Tubes	<ul style="list-style-type: none"> <li>• Installer and product must be registered with SEI Greener Homes Scheme</li> </ul>	€150 per m <sup>2</sup>
2	Wood Stove/Inserts	<ul style="list-style-type: none"> <li>• Installer and product must be on SERVE Wood Stove/Insert Register</li> <li>• Wood burning only or Wood burning variant of a multi fuel stove</li> <li>• EN 13240 or EN 13299 certified</li> <li>• Minimum Efficiency 65%</li> </ul>	€650
3	Wood Heating Systems	<ul style="list-style-type: none"> <li>• Installer and product must be register with SEI Greener Homes Scheme</li> <li>• Minimum efficiency of 85%</li> </ul>	€4,000
4	Wind/PV Demonstration Systems	There are a limited number of supports available for the installation of small scale wind/photovoltaic systems for domestic or commercial applications. Please contact Community & Enterprise Department, North Tipperary County Council on 067 44671 for details of same.	

A Letter of Offer will be sent to the Homeowner once their application has been confirmed eligible by North Tipperary County Council and Tipperary Energy Agency.

**5.2 Greener Homes Scheme**

In addition to applying for the SERVE Grant, the homeowner can also apply to Sustainable Energy Ireland's Greener Homes Scheme. Grant aid is available for solar systems. Further information on this grant scheme is available on [www.sei.ie](http://www.sei.ie) or by calling 1850 734 734.

### **5.3 Register of Suppliers/Installers**

In the case of Solar Flat Plates/Evacuated Tubes Systems and Wood Heating Systems, homeowners must use a contractor on **Sustainable Energy Ireland's Greener Home Scheme Registered List of Installers**.

For Wood Stoves/Inserts, homeowners are required to use a contractor on the **SERVE Register of Suppliers/Installers**. This register will be forwarded to relevant homeowners at the Letter of Offer stage.

It is the responsibility of the homeowner that upgrading works are properly supervised, and to ensure that works carried out are in compliance with grant conditions and standards required under the SERVE Residential Grant Scheme.

North Tipperary County Council and its partners Tipperary Energy Agency do not, in any way, warrant or guarantee the products or services provided by any of the suppliers/installers listed. No liability or responsibility whatsoever will attach to North Tipperary County Council or its partners whether for breach of contract, negligence or otherwise, in respect of any claim or cause of action arising out of, or in relation to, any equipment, product, work, system or installation in respect of which grant approval was given by North Tipperary County Council under the SERVE Project Grant Scheme.

## **6. Application Process for Schemes**

1. Eligible Homeowners, (i.e. those living in the SERVE region) submit an application to North Tipperary County Council. This includes the pre BER reference number and declaration where applicable.
2. The application will be reviewed by Tipperary Energy Agency and North Tipperary County Council for location and technical specifications and a Letter of Offer and Acceptance of Offer form will be sent to eligible homeowners.
3. **The homeowner must return a signed Acceptance of Offer Form to North Tipperary County Council within 3 weeks of the Letter of Offer.**
4. North Tipperary County Council counter signs the Acceptance of Offer form and returns a copy to the homeowner with a Request for Payment form and a Declaration of Works form. **Works may then commence. The homeowner must ensure that no purchase of materials or works commencement has occurred prior to the Acceptance of Offer being signed by the applicant and North Tipperary County Council.**
5. Once the works are completed, the homeowner returns the Request for Payment Form, the Declaration of Works Form and Original Invoice & Receipts for the works carried out. These must be submitted before a specified date on the Letter of Offer.
6. Tipperary Energy Agency will inspect at least 20% of upgraded houses\*.
7. If all documentation is in order and the measures applied for are implemented to the required standard, North Tipperary County Council will issue grant payment.

\*North Tipperary County Council and its partner Tipperary Energy Agency reserve the right to inspect any works carried out under the SERVE Project Residential Grant Scheme. All completed works may be subject to inspection. Properties may be the subject of a sampling process and building owners will be notified prior to inspection. Inspections will be carried out at a time agreed by the building owner and the agency. Grant payment will be made upon satisfactory inspection.

## **7. Timings**

Homeowners must complete works and submit the Request for Payment by the date specified on the Letter of Offer.

## **8. Energy Data & Monitoring**

One of the requirements of the SERVE Project is to reduce the energy used and the CO<sub>2</sub> emissions in the region. Tipperary Energy Agency as partners in the project will be analysing the impact of the upgrades on these energy consumptions and CO<sub>2</sub> emissions figures.

## **8.1 Provision of Energy Bills**

The energy load for the region will be quantified by analysing energy data from before and after the works have been completed. The Tipperary Energy Agency requires at least three years of pre-upgrade and two years of post-upgrade energy data. The applicant must provide this bill data or alternatively sign a Pre and Post Authorisation form authorising Tipperary Energy Agency to request the data directly from the homeowner's energy supplier. Failure to sign the Authorisation Form will result in ineligibility for the grant scheme.

## **8.2 Energy Monitoring**

Under the SERVE Grant Scheme, there is a requirement to monitor the energy consumption of a number of the homes and buildings upgraded. The buildings to be monitored will be at the discretion of Tipperary Energy Agency. This service is free of charge.

Monitoring will be carried out over a 2 year period. A remote sensor box will be positioned adjacent to the main switch board. This has its own power supply and relays information to the server via mobile phone network or wireless broadband, whichever is available at site.

## **9. Terms and Conditions**

- North Tipperary County Council reserves the right, without incurring any liability to vary, revise or supplement the Terms and Conditions of the SERVE Grant Scheme.
- If an application is made these revised or supplemented Terms and Conditions apply to the application unless the applicant chooses to withdraw its application.
- The applicant must be the owner of the home, which must be located in the SERVE region in respect of which the grant application is made (not applicable to mobile homes, caravans, houseboats or other temporary dwellings).
- All works must be carried out and request for grant payment made by the date specified in the Letter of Offer.
- The applicant must carry out all measures identified in the Letter of Offer.
- All relevant works carried out must comply with current planning requirements, particularly those requirements pertaining to protected structures and houses in Architectural Conservation areas.
- The applicant must obtain all necessary consents, permissions and statutory approvals and have authority to install the measures in his/her home.
- The applicant's agreement with North Tipperary County Council in the event of an Acceptance of Offer being signed will comprise of the Application Form, Information Guide, the Letter of Offer and the Terms and Conditions. The applicant shall comply with and agree to be bound by the provisions of these documents.
- The applicant must secure approval from North Tipperary County Council before assuming he/she will receive the grant. North Tipperary County Council reserves the right to reject/approve applications to the SERVE Project Grant Scheme.
- Approval of the grant only becomes valid on receipt by the homeowner of the signed copy of the Acceptance of Offer Form from North Tipperary County Council.
- The applicant must ensure that no purchase of materials or works commencement has occurred prior to the Acceptance of Offer being signed by the applicant and North Tipperary County Council.
- The applicant agrees to works which will secure the optimal energy efficiency improvements of the house where practicable.
- A grant is only payable if all works indicated in the Acceptance of Offer Form are completed as specified and a before and after BER is completed where applicable.
- The applicant must sign an Authorisation Form to allow Tipperary Energy Agency to obtain pre upgrade and post upgrade energy usage information.
- The applicant must allow the Tipperary Energy Agency, or their authorised agents, install energy monitoring devices in an agreed place for the purpose of monitoring the energy consumption of the home or monitor their energy usage on-line if selected to be a monitored home.
- The applicant must engage contractors from the relevant Sustainable Energy Ireland's Registered Contractor Lists and SERVE Register of Suppliers/Installers for all of the measures.
- The timing of the payment of the grant to approved applicants is subject to the funding allocated by the EU to the Scheme in a particular year. Where all conditions are met, payment will be made on a "first come, first served" basis. Where funding is exhausted

in a particular year, payment to remaining applicants will be deferred until such a time as further funds is available. Deferred payments will receive priority, if and when those funds become available.

- The homeowner must facilitate any reasonable request made by North Tipperary County Council and/or Tipperary Energy Agency requiring the contractor to return to the house in order to make good any works deemed not to meet the standards of the SERVE Project Residential Grant Scheme.
- North Tipperary County Council and/or Tipperary Energy Agency accepts no liability or responsibility, whether for breach of contract, negligence or otherwise, in respect of any dispute, claim or cause of action arising out of, or in relation to, any product (or its suitability), any materials (or their suitability), equipment (or its suitability), work, system, service, specification, standard, installation or the qualification or performance of the contractor in respect of which grant approval or payment was given by North Tipperary County Council. No undertaking, guarantee, assurance or other warranty, express or implied, is given by North Tipperary County Council, or any of its agents or servants, in respect of the cost, quality, efficiency and/or benefit of any work, equipment, materials, product, service or installation provided under the SERVE Project Grant Scheme.
- In the event of any breach of the Terms and Conditions of the SERVE Project Residential Grant Scheme or the Application Form or the Letter of Offer or the Acceptance of Offer by the applicant and where the applicant has received payment pursuant to the Scheme, North Tipperary County Council shall, amongst its remedies against the applicant, be entitled to demand the complete repayment of the grant payment and the applicant agrees to comply with any such demand within one month of the date of the letter from North Tipperary County Council containing such demand.
- The applicant shall follow the North Tipperary County Council complaints procedure in relation to any disputes between the applicant and North Tipperary County Council concerning any matter in connection with the Scheme.
- All data received from applicants by North Tipperary County Council and Tipperary Energy Agency will be subject to Data Protection and will only be used for the purposes of the SERVE Project Residential Grant Scheme. This may include sharing of applicant information with SEI for the purposes of linkages between this scheme, the Home Energy Saving scheme and the Greener Homes Scheme administered by them.
- There will be a need for dissemination activities including case studies, site visits, media and other materials etc. Individual homeowners will be asked for permission to use their home for these purposes.

## **10. Contact Details**

SERVE Project Residential Grant Scheme  
Community & Enterprise Department  
North Tipperary County Council  
Civic Offices  
Limerick Road  
Nenagh  
Co Tipperary

Telephone: 067 44671  
E-mail: [sheila.healy@northtippcoco.ie](mailto:sheila.healy@northtippcoco.ie)  
Web: [www.servecommunity.ie](http://www.servecommunity.ie)